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Mr. Brian Sartorius
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Subject: International Technical Support Agreement No. MW00342

The following information outlines service provided by IBM for EDGE Tech Corporation products in the United States and Puerto Rico. It supersedes previous communications, both oral and written. The service described will be subject to change with IBM's business practices and any amended contract.

IBM and EDGE Tech Corporation entered into the subject International Technical Support Agreement (the "Agreement"), effective November 21, 2005. The Agreement allows IBM to provide service on EDGE Tech Corporation products sold after the effective date of the Agreement and installed in or attached to IBM machines in the United States and Puerto Rico.

In accordance with the terms of the Agreement, during the EDGE Tech Corporation warranty period, IBM will provide service to replace EDGE Tech Corporation products which are eligible for service under the Agreement, have an IBM-approved FRU label attached, and are installed in or attached to IBM machines covered by either an IBM maintenance agreement or a purchased upgrade to an IBM machine warranty. The IBM machines are AMD-based and Intel-based System X Servers.

The Agreement between IBM and EDGE Tech Corporation in no way constitutes or implies an IBM guarantee as to the quality or performance of the EDGE Tech Corporation product or the machine's performance in which it is installed. IBM's agreement with EDGE Tech Corporation's product is limited to the replacement of EDGE Tech Corporation's product during the specified EDGE Tech Corporation warranty period and conditions. IBM is not liable for any performance failures or machine performance problems if such failures or problems should occur as a result of the end user's use of any non-IBM product. IBM's hardware product warranty to the customer remains unchanged and does not cover the EDGE Tech Corporation product.

Should you have any questions, please feel free to contact Mr. Al Dunkel (Project Manager, IBM Global Technology Services) at 720-396-6642.

Sincerely,

Edward S. Nocitra

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