



DiskGO™ 3.5" Portable USB 2.0 Hard Drive User Manual



This Product is backed by a One Year Limited Warranty.
For complete warranty information visit www.edgetechcorp.com/register

INTRODUCTION

Thank you for purchasing the EDGE™ DiskGO™ 3.5" USB 2.0 Portable Hard Drive! The following installation manual is designed to provide you with the information necessary to set up and operate this product. Before beginning, please ensure that the following items are included within the packaging:

- DiskGO™ 3.5" Portable USB 2.0 Hard Drive
- Mounting Base
- USB 2.0 Cable
- External Power Adapter

IMPORTANT INFORMATION

Minimum System Requirements:

Available USB 2.0 port running one of the following operating systems:
Windows 2000+ or MacOS X v10+.

IMPORTANT INFORMATION

The DiskGO Portable Hard Drive is pre-formatted for the PC in FAT32. If you plan on sharing the hard drive between a Mac and a PC, you will need to leave the drive formatted as FAT32 or change the format to FAT or FAT16. This will allow the drive to be usable on either platform and data shared between the two. MacOS cannot read the NTFS file system.

MacOS X v10.2 through 10.2.8 cannot mount a FAT32 partition larger than 137GB (128GB binary value). Since your external drive comes

with a large FAT32 partition preinstalled, you must initialize the drive to use it in MacOS X v10.2 through 10.2.8. See this Apple KnowledgeBase document for more information:
<http://docs.info.apple.com/article.html?artnum=107483>

If you intend to use your external hard drive only in MacOS you must initialize the entire volume with MacOS Extended (Warning: ALL DATA WILL BE LOST. Back up all data.) If you intend to use your device with both a PC and Mac, create partitions on the drive of 128GB or less, and initialize each partition with MS-DOS (Warning: ALL DATA WILL BE LOST. Back up all data.)

MAC USERS: After connecting your DiskGO portable hard drive, it may take 1-2 minutes or more for the drive icon to appear on your desktop. DO NOT shut down or disconnect your hard drive during this time!

INSTALLATION AND USE

1. Connect the USB cable to the portable storage device.
2. Connect the AC power cable to the portable storage device.
3. Connect the power adapter to an AC wall outlet using the supplied cord.
4. Turn the power switch to the ON position. The power switch is located on the back of the drive unit. "0" is Off, "I" is On.
5. Plug the USB cable into the USB port on the computer.
6. Your DiskGO Portable Hard Drive will appear as an external drive in "My Computer" and in "Windows Explorer". The drive icon should appear with the volume name "DISKGO" (or similar) in MacOS and Windows. Windows should automatically assign a drive letter.
7. Once your drive appears in "My Computer", "Windows Explorer" or on your MacOS desktop, you can then use it to read and write files in the same way that you use your computer's internal hard drive.

DISCONNECTING YOUR DEVICE

USB external devices feature hot swappable "plug & play" connections. This means that your drive can be connected and disconnected while the computer is running.

To prevent failures, it is important that you follow these steps when disconnecting any USB peripheral device.

Mac Users

You must unmount or 'eject' the drive unit before disconnecting it or switching off the power. To do this, drag the DISKGO hard drive icon to the trash. The drive cables can now be disconnected and/or the power switched off.

PC Users (Windows XP and Vista)

Simply disconnect the drive when it is not active (the R/W activity lights are not blinking). No other steps are required.

Windows 2000 and Windows ME

You must unmount or 'eject' the drive unit before disconnecting it or switching off the power.

To unmount the drive unit:

1. When you connect an external device, an "Eject" icon will appear in the Windows System Tray. The Eject icon is a small green arrow over a hardware image. The System Tray is located near the clock in the lower right side of your screen. Double-click the "Eject" icon.
2. The "Safely Remove Hardware" dialog box will appear, listing the devices that the "Eject" icon controls (all external devices). Highlight the device you wish to unmount and click the "Stop" button.
3. The "Stop a Hardware Device" dialog box will appear, listing the device controllers assigned to that device. Highlight the top listing and click "OK".
4. You will then be given the following message, "Safe to Remove Hardware" (or similar). It is now safe to disconnect the device.

For more detailed information, please go to www.edgetechcorp.com/support.

IMPORTANT

PLEASE CONTACT A QUALIFIED TECHNICIAN FOR ASSISTANCE IN INSTALLING OR USING THIS PRODUCT IF YOU ARE NOT FAMILIAR WITH DOING SO. ANY INSTRUCTIONS INCLUDED WITH THE PRODUCT ARE FOR CONVENIENCE ONLY AND ARE NOT INTENDED TO BE ALL-INCLUSIVE.

